

## Hospital Process of Care Measures Tables for Heart Attack

**Note:** Use the information in Hospital Compare with the other information you gather about hospitals as you decide where to get hospital services. You may want to contact your health care provider, your State Survey Agency or your state Quality Improvement Organization (QIO) for more information. If you have a complaint about the quality of the medical care you or a loved one received at a hospital, first contact the hospital's patient advocate. Or, contact your state QIO. If you have other complaints about a health care facility, contact your State Survey Agency. Their phone numbers can be found at [medicare.gov/Helpful Contacts](http://medicare.gov/HelpfulContacts). Additional information about hospitals may be found on the state websites.

Results can be found at

<http://www.hospitalcompare.hhs.gov/Hospital/Search/compareHospitals.asp>

Higher Percentages Are Better (some of the recommended care given to patients if appropriate\*)

| Hospital Process of Care Measure                                                                             | UNITED STATES AVERAGE | TEXAS AVERAGE | Percentage for GOOD SHEPHERD MEDICAL CENTER | Percentage for LONGVIEW REGIONAL MEDICAL CENTER |
|--------------------------------------------------------------------------------------------------------------|-----------------------|---------------|---------------------------------------------|-------------------------------------------------|
| Percent of Heart Attack Patients Given Aspirin at Arrival                                                    | 94%                   | 92%           | 99% of 209 patients <sup>2</sup>            | 100% of 63 patients                             |
| Percent of Heart Attack Patients Given Aspirin at Discharge                                                  | 93%                   | 91%           | 98% of 250 patients <sup>2</sup>            | 100% of 63 patients                             |
| Percent of Heart Attack Patients Given ACE Inhibitor or ARB for Left Ventricular Systolic Dysfunction (LVSD) | 90%                   | 89%           | 91% of 32 patients <sup>2</sup>             | 100% of 8 patients <sup>1</sup>                 |
| Percent of Heart Attack Patients Given Smoking Cessation Advice/Counseling                                   | 95%                   | 97%           | 98% of 91 patients <sup>2</sup>             | 100% of 28 patients                             |

|                                                                                             |     |     |                                  |                                 |
|---------------------------------------------------------------------------------------------|-----|-----|----------------------------------|---------------------------------|
| Percent of Heart Attack Patients Given Beta Blocker at Discharge                            | 93% | 91% | 96% of 255 patients <sup>2</sup> | 100% of 55 patients             |
| Percent of Heart Attack Patients Given Fibrinolytic Medication Within 30 Minutes Of Arrival | 41% | 34% | 0 patients <sup>2,†</sup>        | 0 patients <sup>†</sup>         |
| Percent of Heart Attack Patients Given PCI Within 90 Minutes Of Arrival                     | 77% | 72% | 92% of 38 patients <sup>2</sup>  | 83% of 12 patients <sup>1</sup> |

\* The percentage includes only patients whose history and condition indicate the treatment is appropriate. Talk to your health care provider if you have questions about your treatment.  
1: The number of cases is too small (<25) to reliably tell how well a hospital is performing.  
2: The hospital indicated that the data submitted for this measure were based on a sample of cases.  
†: "0 patients" -- This hospital treated patients in this condition, but no patients met the criteria for inclusion in the measure calculation.

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